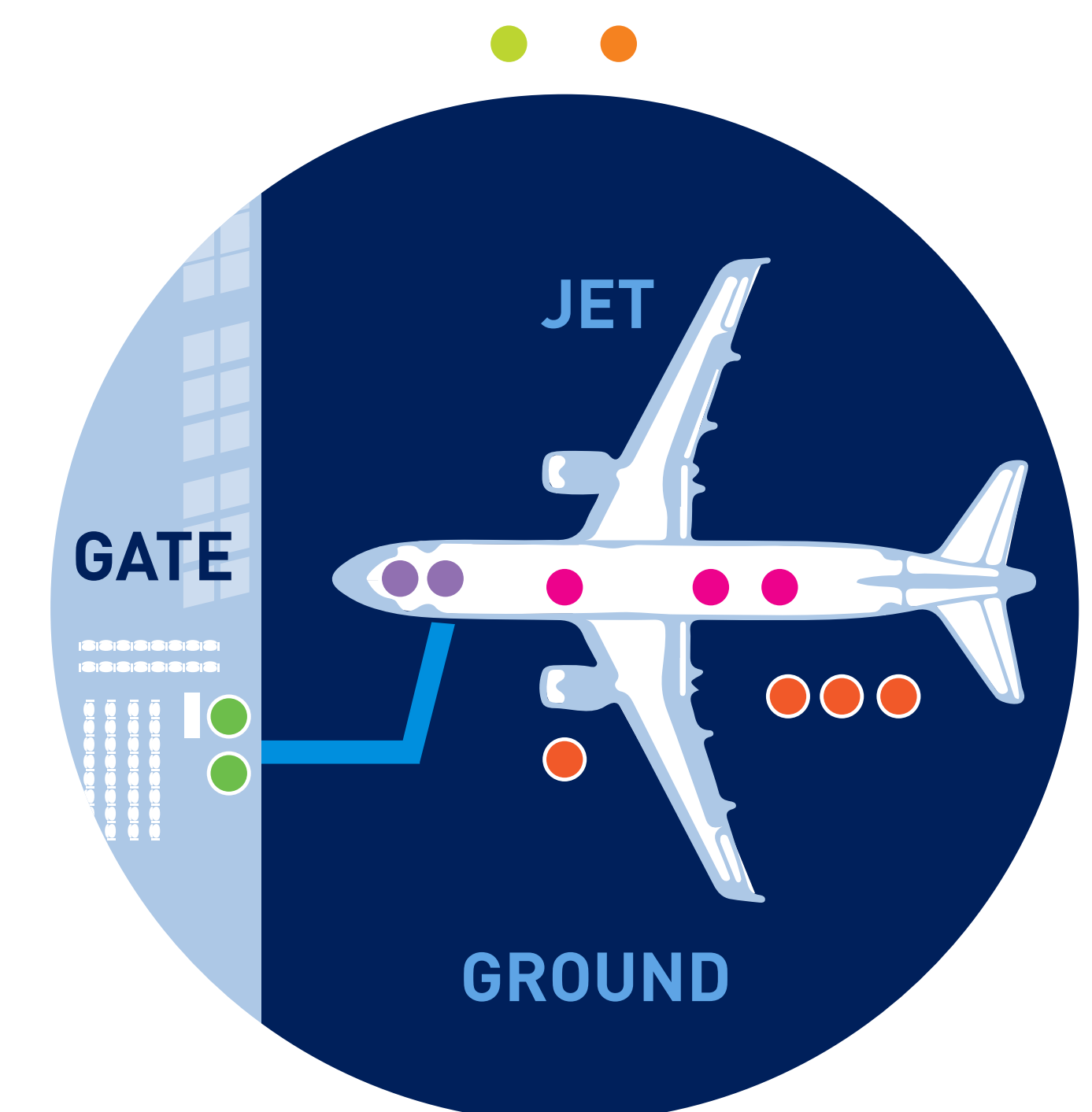
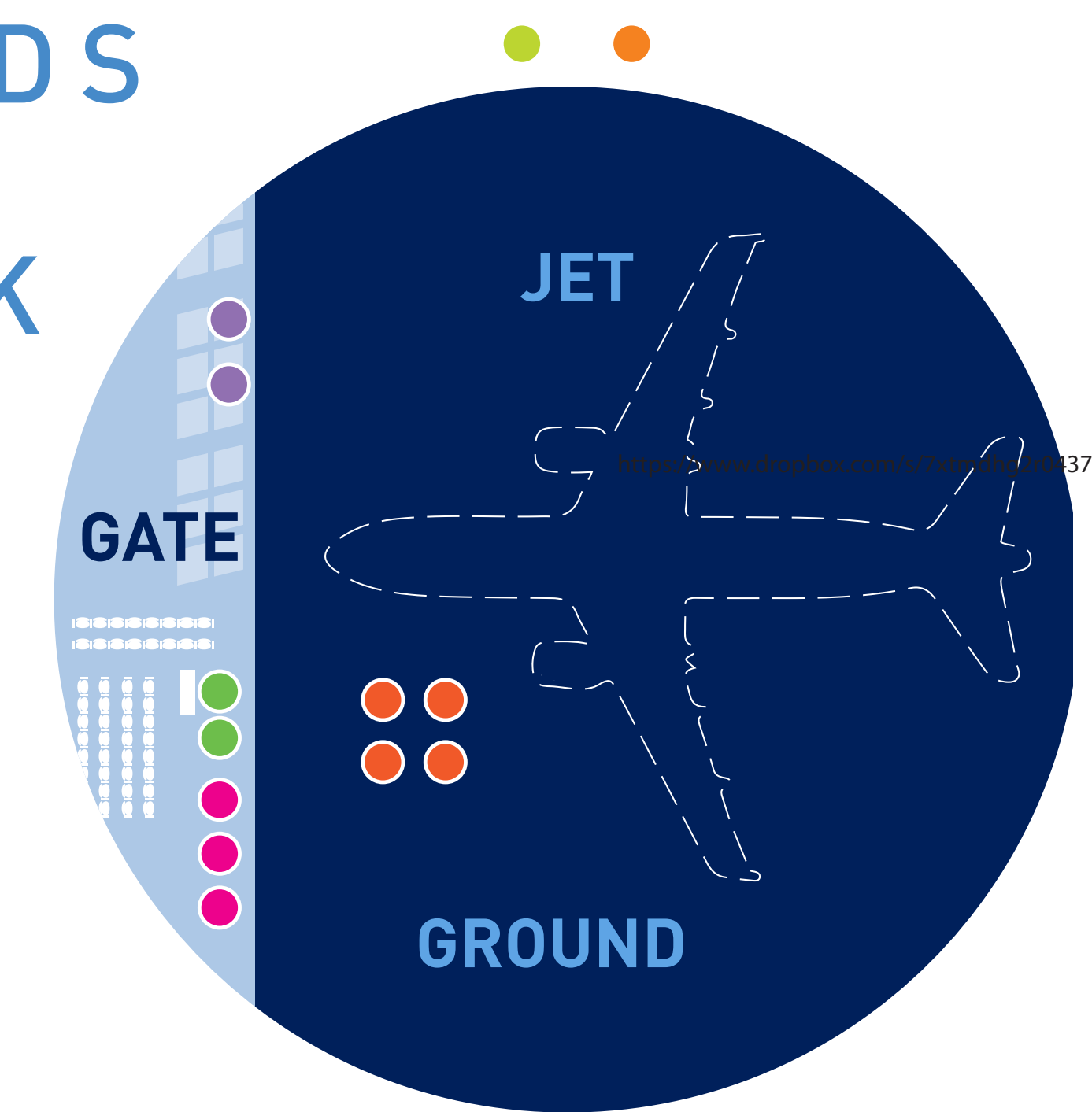
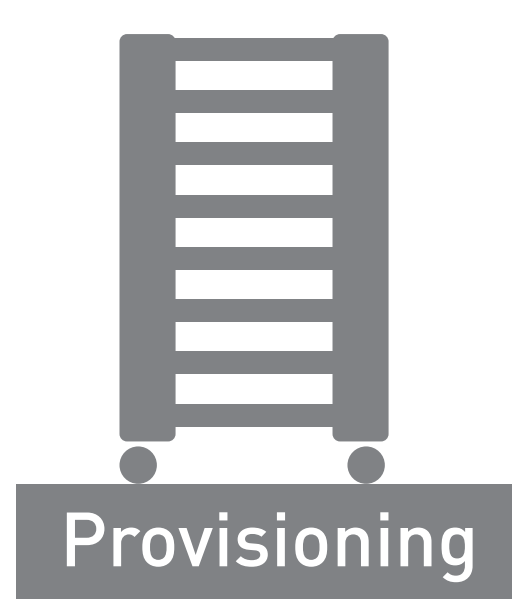
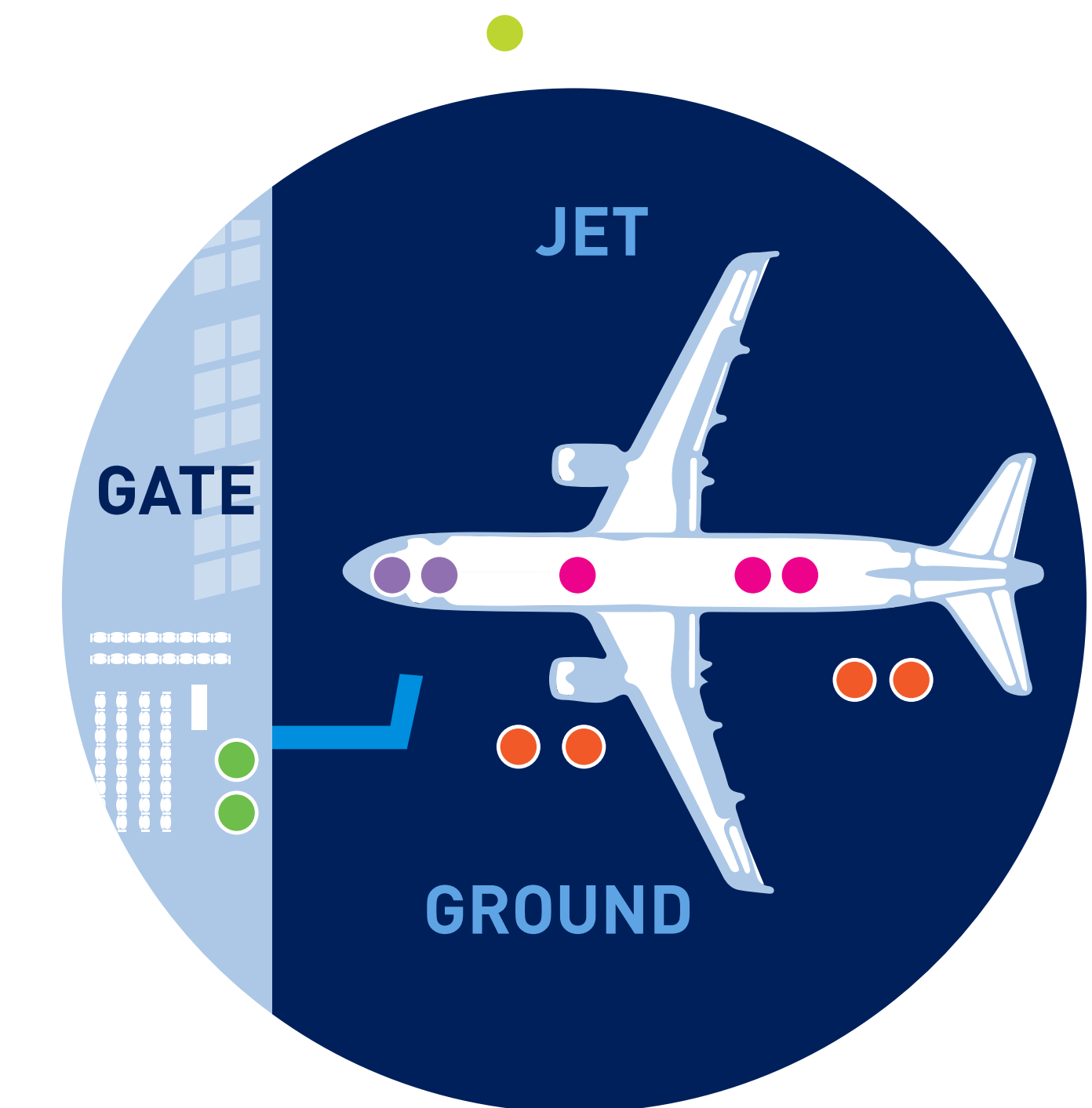


HANDS ON DECK



KEY

IMPORTANT STEP	IMPORTANT STEP
Process Change	Process Change



We count on Customer Support to have our back when it comes to taking care of our Customers.

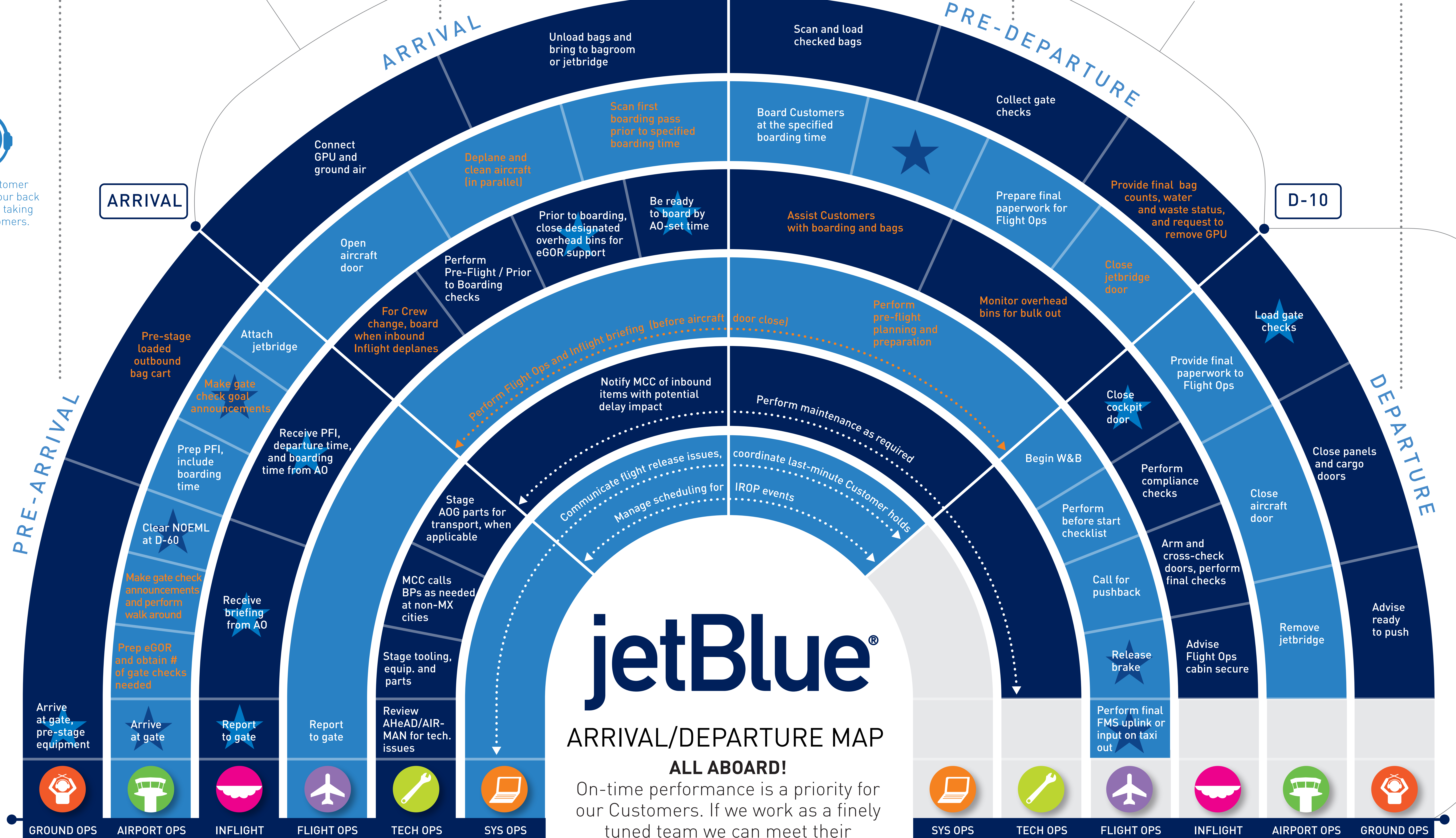
ARRIVAL

BOARDING STARTS

PRE-DEPARTURE

D-10

DEPARTURE



jetBlue®

ARRIVAL/DEPARTURE MAP

ALL ABOARD!

On-time performance is a priority for our Customers. If we work as a finely tuned team we can meet their expectations and soar.

READY FOR TAKE OFF!

Dispatch prepares release 120 minutes prior to STD

Realigned and changed sequencing for pre-departure processes to better align all work groups

DO

START

